

Privacy Policy

Because we respect your privacy and are committed to protecting it, we have adopted the privacy policy defined on this webpage. This privacy statement describes what we do with the information that we receive about you when you visit our website or use our services. We will not sell or rent any of your personally identifiable information to third parties.

Internet User Information: If you visit our site to browse, read, or download information (ALL VISITORS), various network equipment will automatically capture user information about the computer that you are using, including IP address, browser software, operating system, and the name of the domain and host from which you access the Internet. The date and time you accessed our website and the Internet address of the website from which you linked directly to our site will also be recorded. We use this information to send you a "cookie" when you visit our website. A cookie is a file that identifies you as a unique user. We use cookies to track the number of people visiting our website.

Email Counseling Requests: We receive your name, email address and zip code when you submit your request. We use your contact data to respond to your request for business counseling. We use your zip code to provide location-specific counseling and monitor the geographical scope and impact of our services. The SCORE counselor who handles case will have access to other personal information included in the text of your email request. The SCORE counselor will keep this information confidential but may consult with other SCORE counselors about your situation in order to better serve you.

SCORE eNews and Expert Answers: If you sign up to receive these from our national website (www.score.org), we receive your name, state, zip code, email address and various other general information that you might choose to provide about yourself or your business. We use your name and email address to deliver the email newsletter, updates or announcements that you have requested. Although SCORE newsletters, updates or announcements may contain occasional links or references to various SCORE commercial partners, these links and references do not mean that we rent, sell or otherwise disseminate to commercial partners information that we receive about you. You can be removed from a mailing list at any time by sending a message to webmaster@score.org with the word "unsubscribe" in the subject line.

Testimonial or Success Story: If you submit either of these to us, we receive your name, place of business and email address as well as the information that you submit (your testimonial or success story). At our discretion, we may display on our site your testimonial or success story, including personal information that you provide as part of your testimonial submission.

Children's Privacy: We are concerned about protecting children's privacy. We do not anticipate that children will be visitors or users of our websites, email counseling, or other services. We do not knowingly collect personal contact information, online or offline, from children under the age of 13 and will not do so when we learn or suspect that such information is being provided by a child even if the stated age is 13 or over.

Information Security: This site has security measures in place to protect the loss, misuse and alteration of the information under our control. In order to prevent unauthorized access to your information, we have instituted safeguards such as physical access restrictions, software defenses and written guidelines instructing volunteers on the confidentiality of your personal information. We have also implemented safeguards to notify us in the event of loss of Internet connectivity. Even with these safeguards in place, unauthorized access, loss of connectivity or hardware failure can still occur. For this reason, we cannot guarantee that our safeguards will be totally effective all of the time nor can we be responsible for lost or delayed requests, email, or content that may result from loss of connectivity or other technical failures.

Notification of Changes:

This policy may be revised over time as new features are added to this website or as we incorporate suggestions from our users. We are not responsible for notifying users of changes to this policy. We will post the amended Privacy Policy promptly on our Web site so that you can always review what information we gather, how we might use that information, and whether we will disclose it to anyone.